



# A team of specialists at your side



Find peace of mind  
with the manufacturer's service

**Commissioning / Technical assistance / Maintenance**

# Our aim :

# your satisfaction

**Airmat**, manufacturer of heat pumps, has made it their priority to meet their clients' expectations. By creating Airmat Services, a maintenance company, they are pursuing their undertaking to provide quality services in the implementation of their product.

## ■ Commissioning

The services carried out by our specialised technicians, in the presence of the fitter, are :

- Checking the hydraulic and electrical connections to the Airmat heat pump.
- Nitrogen test
- Carrying out flare compression fittings with the refrigeration ducts
- Starting up the system and testing the Airmat heat pump
- Explaining user functions
- Handing over an inspection report after each visit.

*The fitter will have detailed training in the implementation of the equipment at the time of the first commissioning of an installation.*

## ■ Technical assistance

At the request of distributors, AIRMAT Services provides technical support in the field :

- Carrying out a diagnosis  
Troubleshooting breakdowns in the electrical, refrigeration and hydraulic circuit
- Drawing up estimates  
Quantification of the labour and travel costs and, if necessary, the parts that are not covered by the guarantee
- Rapid response to requests for assistance  
Our technicians will quickly be on the spot with their specially fitted out vehicles.

## ■ Maintenance

A maintenance contract may be taken out by the user in order to ensure the continued excellent running of our product.

“With  
a quality product  
and a quality service  
**Contribute**  
to sustainable development”



## Your obligations under the Ministerial Decree (n°2007-737 dated 7th May 2007)

- Have the equipment commissioned by a company authorised to handle refrigerating liquids.
- Have the refrigerating circuit of your heat pump checked every year by a company authorised to handle refrigerating liquids.
- Keep inspection reports concerning your equipment for 5 years.

**COMING SOON, NATIONAL COVERAGE WITH AGENCIES OPENING IN THE NORTH-EAST, NORTH-WEST AND SOUTH-EAST REGIONS.**

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